

Encore Health Network is moving!

As **Encore** expands its membership and network products to include our new **Encore** Workers Comp network, we are also expanding as an organization. As a result of strong growth and long term strategic planning, thanks to our payor and broker partners, in January 2012 **Encore Health Network** is moving into larger office space at:

8520 Allison Pointe Boulevard, Suite 200

Indianapolis, IN 46250



Lake Pointe Center III

Encore's long-term lease and growth plan at this new location includes options to expand further. We apologize for any inconvenience during the move. Please rest assured that this move is another positive step forward and positions **Encore** as a premiere Health and Work comp Network in Indiana that delivers unique value to your bottom line.

In order to ensure a seamless transition, we are proactively communicating the changes which will affect our payor partners. The changes are the following:

- **Claims Address** – Yes, we have a brand new claims mailing address. It is the one listed above. *In order to ensure a seamless transition, please ensure that all groups that renew on or after January 1, 2012, have the new claims mailing address on the ID cards.* Please change the **Encore** claims mailing address for your remaining groups on the group's effective date.
- **Contact Information**- There will be no change to our current email addresses, business cell phones or our customer service number; however, our personal office numbers will be changing. Upon assignment of those new numbers, we will contact you as soon as possible.

For any questions or concerns, please contact one of the following Sales and Marketing representatives:

- Shawn Gibbons, Director of Sales and Marketing, at 317.963.9733.
- Rochelle Forrest, Sales Executive, at 317.963.9729
- Jenny Rhodus, Sales Executive, at 317.963.9732
- Holly Joyce, Account Representative, at 317.963.9737
- Kevin McShay, Account Representative, at 317.963.9961